

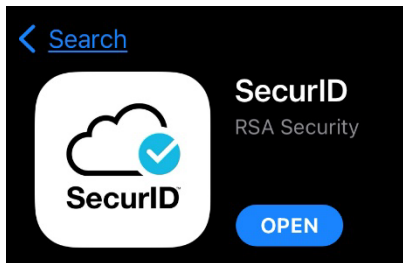


Business Online Banking Soft Tokens

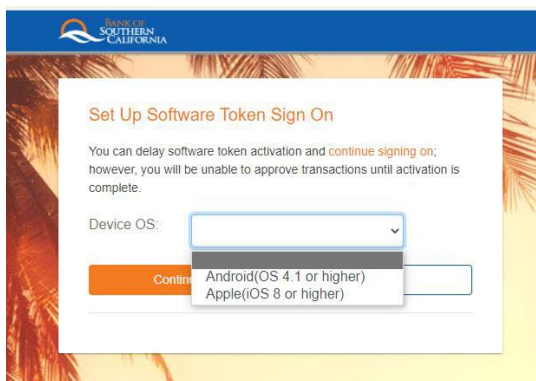
Setup Token

If you have opted to use Soft Token for ACH and Wire Approvals, please follow the below steps to setup your token.

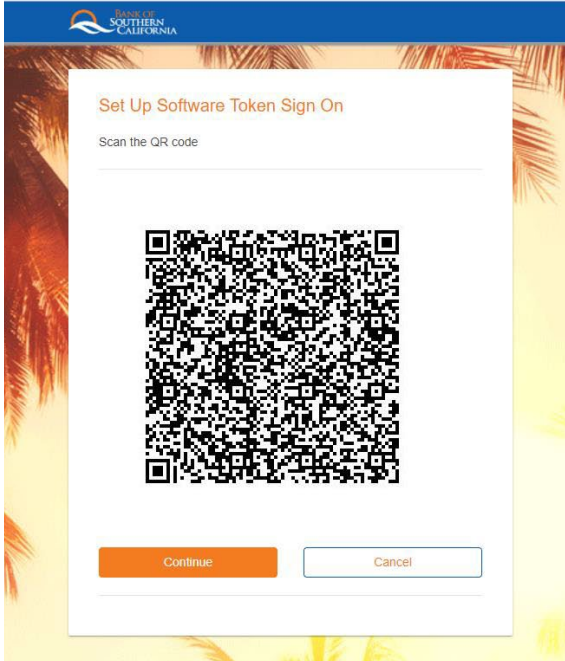
1. Download the SecurID App on your mobile device.



2. Log into your Bank of Southern California Business Online Banking.
3. After you've successfully input your user credentials, the **Set Up Software Token Sign On** page will appear. Select your Device OS (e.g. Android or Apple). Click Continue.



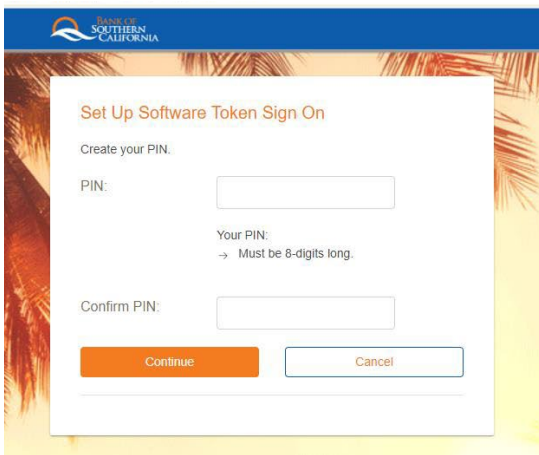
4. The Online Banking system will generate a QR code based upon your selection.



5. Open the SecurID app on your mobile device.
 - a. If you are using an iPhone, click **Get Started** and scan the QR code.
 - b. If you are using an Android, click the Plus (+) in the lower left-hand corner and scan the QR code.
6. The SecurID app will confirm if the token was successfully added.
7. After the SecurID app has been setup, return to your online banking screen. Click Continue.
8. You will be prompted to create an 8-digit PIN.

****DO NOT INPUT THE SYSTEM-GENERATED NUMBER FROM YOUR SECUREID APP. ****

THIS SHOULD BE AN 8-DIGIT PIN THAT YOU CREATE; THIS PIN WILL BE REQUIRED FOR FUTURE APPROVALS. ONCE COMPLETED, CLICK CONTINUE.



9. You will be prompted to complete your login into your Business Online Banking.

You have now successfully setup your new soft token!

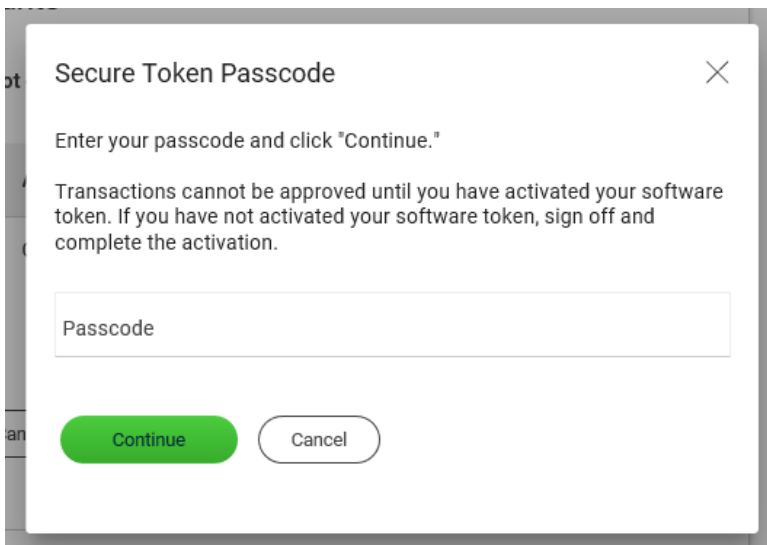
Using Token for Approvals

Token transaction authentication requires transaction approvers to confirm their identity when approving ACH, ACH file upload, or wire transactions. Authentication is accomplished through a one-time code displayed on the user's token device.

After you submit a transaction, a pop-up will appear requesting your Secure Token Passcode.

When prompted for the Secure Token Passcode, enter your 8-digit PIN immediately followed by the 8-digit system-generated Tokencode.

E.g. If your personal 8-digit PIN is 11223344 and the system-generated Tokencode is 12345678, input 1122334412345678.



The image shows a screenshot of a "Secure Token Passcode" dialog box. The dialog has a title bar with a close button (X) in the top right corner. Below the title, there is a prompt: "Enter your passcode and click 'Continue.'" followed by a warning: "Transactions cannot be approved until you have activated your software token. If you have not activated your software token, sign off and complete the activation." Below this text is a text input field labeled "Passcode". At the bottom of the dialog, there are two buttons: a green "Continue" button and a white "Cancel" button with a grey border.