



Bank of Southern California will be completing a systems conversion on March 4, 2022, and we want to share with you the changes you will experience as a result of this conversion. In order to ensure a successful conversion and minimize the impact to our clients, we ask for your assistance with the following:

Prior to February 28, 2022, please sign in to online banking and review your contact information, including your phone number and email address and update as needed.

WHAT IS CHANGING.



STATEMENTS.

- Most clients will receive two statements for the month of March, with the first statement cut on March 4.
- Clients with a March 7 statement cycle will only receive one statement, cut on March 4.
- The second statement will be cut at your regular statement cycle.



ONLINE BANKING ACTIVITY AND STATEMENTS.

- Statements and history will convert to the new platform from January 1, 2021 through March 4, 2022.
- There may be a delay in the availability of converted statements. We strongly encourage clients to download any time-sensitive statements prior to 3pm on Friday, March 4.
- The statements for March 4 will be delayed in being published through our new online banking system.



INTEREST.

- Interest bearing accounts will have interest paid twice during the month of March. The first interest will be paid on March 4. The second interest will be paid at the regular statement cycle.



ACCOUNT NUMBER.

- There will be no change to checking or savings account numbers.
- Certificate of deposit account numbers will change. We will notify you separately with your new account number.
- Loan account numbers will change. We will notify you separately with your new account number.

This is not a comprehensive list of potential changes. For additional details including a list of FAQ's about our systems conversion, we strongly encourage you to visit our website at banksocal.com/conversion.